

A two-story wooden treehouse with a gabled roof and large windows, nestled in a dense forest of tall trees. The treehouse has a balcony with a wooden railing and is surrounded by lush green foliage. The text "GUIDELINES & INSTRUCTIONS" is overlaid in a bold, italicized font at the bottom of the image.

GUIDELINES & INSTRUCTIONS

IN THE EVENT OF AN EMERGENCY PLEASE CALL 999

IF YOU NEED TO CONTACT SWINNEY WOOD IN AN **EMERGENCY ONLY**,
PLEASE CALL 01773 424120.

FOR ALL NON-URGENT MATTERS OR GENERAL ENQUIRIES, PLEASE EMAIL
ENQUIRIES@SWINNEYWOODLOGCABINS.CO.UK.

FIRST AID BOX

- WALL-MOUNTED IN YOUR LOG CABIN ENTRANCE.
- INCLUDES HIGH-VISIBILITY VESTS.

FIRE EXTINGUISHERS

- LOCATED INSIDE THE PORCH OF YOUR LOG CABIN.

FIRE BLANKET

- WALL-MOUNTED NEXT TO THE KITCHEN WINDOW.

AED DEFIBRILLATOR

- LOCATED ON THE ELECTRIC UNIT JUST AFTER THE THIRD CARPORT.
- PLEASE FAMILIARISE YOURSELF WITH THIS LOCATION.

FIRE ASSEMBLY POINT

- IN THE EVENT OF A FIRE, PLEASE EVACUATE IMMEDIATELY AND CALL 999.
- THE FIRE ASSEMBLY POINT IS BY THE BIN STORE AT THE ENTRANCE TO SWINNEY WOOD.
- TO ENSURE YOU ARE VISIBLE TO EMERGENCY SERVICE VEHICLES, PLEASE WEAR THE HIGH-VISIBILITY VESTS LOCATED IN THE FIRST AID BOX (IN YOUR CABIN ENTRANCE).
- KEEP CLEAR OF THE ENTRANCE.

GUIDELINES & INSTRUCTIONS

REPORTING ISSUES OR MAINTENANCE

- IF YOU HAVE ANY ISSUES OR CONCERNS DURING YOUR STAY, PLEASE EMAIL US AT ENQUIRIES@SWINNEYWOODLOGCABINS.CO.UK SO WE CAN **PROVIDE A RESOLUTION** AS SOON AS POSSIBLE.
- WE KINDLY ASK THAT ANY ISSUES ARE REPORTED PROMPTLY, GIVING US ENOUGH TIME TO **PROVIDE A RESOLUTION DURING YOUR STAY. WE ARE UNABLE TO REVIEW OR ADDRESS ANY MATTERS RAISED AFTER DEPARTURE, AS THIS DOES NOT ALLOW US THE OPPORTUNITY TO DO SO WHILE YOU ARE STILL OUR GUEST.**

BEHAVIOUR & CONDUCT

- KEEP NOISE TO A MINIMUM, ESPECIALLY AFTER 11PM.
- RUDE, ANTI-SOCIAL OR INCONSIDERATE BEHAVIOUR WILL NOT BE TOLERATED.
- PERSONS UNDER THE AGE OF 18 (INCLUDING BABES IN ARMS) ARE NOT PERMITTED ON SITE AT SWINNEY WOOD.
- DUE TO INSURANCE REGULATIONS, VISITORS ARE NOT PERMITTED ON SITE.
- NO PARTIES OR EVENTS – THE MAXIMUM NUMBER OF PERSONS USING THE ACCOMMODATION AT ANY TIME MUST NOT EXCEED 2 ADULTS, AGED 18 OR OVER.

SAFETY & SECURITY

- ALWAYS OBSERVE THE 5 MPH SPEED LIMIT.
- PLEASE ENSURE DOORS AND WINDOWS ARE LOCKED WHEN YOUR CABIN IS UNOCCUPIED.
- DO NOT USE NAKED FLAMES OTHER THAN FOR LIGHTING THE LOG BURNER.
- ONLY USE BATTERY-OPERATED CANDLES.
- DO NOT LEAN ON, CLIMB, OR SIT ON ANY INTERNAL OR EXTERNAL BALCONIES – THIS IS FOR YOUR OWN SAFETY.
- BARBECUES, FIRE PITS AND ANY OPEN FLAMES OUTSIDE ARE STRICTLY PROHIBITED DUE TO THE WOODLAND LOCATION.
- IF YOU SMELL GAS, PLEASE EVACUATE IMMEDIATELY AND CALL 999 OR THE SWINNEY WOOD EMERGENCY CONTACT NUMBER.
- DUE TO THE WOODLAND LOCATION, OUTSIDE AREAS MAY BE UNEVEN OR SLIPPERY – PLEASE TAKE CARE.
- TO RESPECT THE PRIVACY OF OTHER GUESTS AND FOR YOUR SAFETY, PLEASE DO NOT ENTER THE WOODLAND AREAS BEYOND YOUR CABIN.
- DO NOT CLIMB TREES OR APPROACH WILDLIFE.

GUIDELINES & INSTRUCTIONS

GUEST CLEANING BEFORE DEPARTURE

- FINAL CLEANING IS INCLUDED IN YOUR STAY, BUT WE ASK THAT YOU PLEASE:
- LEAVE THE CABIN AS YOU FOUND IT.
- WASH AND PUT AWAY ALL DISHES, CUTLERY, AND COOKWARE.
- ENSURE ALL FURNITURE AND EQUIPMENT REMAIN UNDAMAGED AND IN THEIR ORIGINAL LOCATIONS.
- TAKE ALL RUBBISH TO THE BIN STORE AT THE ENTRANCE TO SWINNEY WOOD.
- IF THE CABIN IS LEFT IN AN UNACCEPTABLE CONDITION, AN ADDITIONAL CLEANING FEE WILL APPLY.

PERSONAL BELONGINGS & VEHICLES

- PERSONAL BELONGINGS LEFT IN THE LOG CABINS AFTER DEPARTURE ARE THE RESPONSIBILITY OF THE GUEST. SWINNEY WOOD LOG CABINS CANNOT BE HELD LIABLE FOR THE SAFEKEEPING OR RETURN OF ANY ITEMS LEFT BEHIND. ANY ITEMS FOUND MAY BE DISPOSED OF AT OUR DISCRETION.
- FOR HYGIENE REASONS, ANY TOILETRIES OR PERISHABLE ITEMS LEFT IN THE CABINS WILL ALWAYS BE DISPOSED OF DURING CHANGEOVER.
- SWINNEY WOOD LOG CABINS ARE NOT RESPONSIBLE FOR THE LOSS OF ANY PERSONAL BELONGINGS OR VALUABLES OF THE GUEST.
- VEHICLES AND THEIR CONTENTS ARE LEFT ENTIRELY AT YOUR OWN RISK.

LIGHTING

- THERE ARE TWO LIGHT SWITCHES FOR THE PATHWAY LIGHTS LEADING TO YOUR LOG CABIN – ONE IN YOUR CARPORT AND ONE OUTSIDE YOUR CABIN DOOR.
- THE CARPORT LIGHT IS ON A TIMER AND WILL COME ON AUTOMATICALLY WHEN IT GETS DARK. IT IS NOT CONTROLLED BY THE PATHWAY LIGHT SWITCHES.
- THE LIGHT INSIDE YOUR LOG CABIN ENTRANCE PORCH IS MOTION-ACTIVATED AND WILL COME ON AS YOU ENTER.

GUIDELINES & INSTRUCTIONS

MAIN DOOR

- TO EXIT, TURN THE THUMB LOCK TO UNLOCK THE DOOR, THEN PRESS THE GREEN '**PRESS TO EXIT**' BUTTON LOCATED BESIDE IT.

SLIDING PATIO DOOR

- TO OPEN, TURN THE THUMB LOCK. MOVE THE HANDLE DOWN TO THE 3 O'CLOCK POSITION AND THEN SLIDE THE DOOR OPEN.
- **PRESSING DOWN ON THE HANDLE WILL PREVENT IT FROM OPENING.**

HOOVER

- A HOOVER CAN BE FOUND IN THE CUPBOARD BEHIND THE WARDROBE.

YARD BRUSH

- A YARD BRUSH IS LOCATED OUTSIDE BEHIND THE SAUNA.

BLINDS (SEREIN ONLY)

- THE UPSTAIRS BLINDS ARE OPERATED BY REMOTE CONTROL.
- PRESS THE SIDE ARROWS   UNTIL ALL LIGHTS AT THE TOP ARE BLUE, THEN USE THE UP  AND DOWN  ARROWS TO OPEN AND CLOSE THE BLINDS. THIS ENSURES THEY WORK IN TANDEM.

UNDERFLOOR HEATING

- THE UNDERFLOOR HEATING IS PRE-SET TO COME ON AT 7AM FOR TWO HOURS AND AGAIN AT 5PM FOR TWO HOURS.
- THE THERMOSTAT IS LOCATED ON THE SIDE OF THE FRIDGE.
- TO ADJUST THE TEMPERATURE, OR TO TURN IT ON OUTSIDE THESE TIMES, USE THE PLUS  AND MINUS  BUTTONS ON THE THERMOSTAT.
- PLEASE DO NOT PRESS ANY OTHER BUTTONS.

GUIDELINES & INSTRUCTIONS

RECYCLING FACILITIES

- ALL WASTE CAN BE PLACED IN THE LARGE BIN LOCATED IN THE BIN STORE AT THE ENTRANCE TO SWINNEY WOOD.
- THERE IS NO NEED TO SEPARATE YOUR WASTE — OUR WASTE MANAGEMENT COMPANY SORTS AND RECYCLES ALL MATERIALS, INCLUDING PLASTIC, PAPER, CARDBOARD, GLASS, AND GENERAL WASTE.
- PLEASE ENSURE ALL RUBBISH IS BAGGED AND PLACED IN THE BIN STORE BEFORE DEPARTURE.

LOG BURNER

- A COMPLIMENTARY BASKET OF LOGS IS PROVIDED IN YOUR CABIN.
- ADDITIONAL LOGS ARE £5 PER SACK FROM THE LOG STORE IN YOUR CARPORT. AT APRICITY, THE LOG STORE IS LOCATED ALONG THE SIDE OF THE CABIN, AND EACH SACK CONTAINS LOGS AND A FIRE-STARTER PACK.
- TO PAY: LEAVE CASH IN THE HONESTY BOX OR EMAIL ENQUIRIES@SWINNEYWOODLOGCABINS.CO.UK AND WE WILL ADD LOGS TO YOUR BOOKING AND EMAIL YOU A PAYMENT LINK.
- ONLY USE LOGS PROVIDED BY SWINNEY WOOD.
- NO OTHER FUELS OR ACCELERANTS ARE TO BE USED.
- THE LOG BURNER AUTOMATICALLY CONTROLS AIRFLOW – THERE ARE NO MANUAL CONTROLS.
- KEEP THE DOOR FULLY CLOSED WHILE IN USE AND NEVER LEAVE THE FIRE UNATTENDED.
- PLEASE REMOVE ASH USING THE METAL BUCKET PROVIDED NEXT TO YOUR LOG STORE. THIS WILL BE EMPTIED AT THE END OF YOUR STAY BY THE SWINNEY WOOD TEAM.

GUIDELINES & INSTRUCTIONS

OVEN & GRILL

- TO USE THE OVEN, TURN THE LEFT KNOB TO SELECT A FUNCTION AND THE RIGHT KNOB TO SET THE TEMPERATURE.
- CLOSE THE OVEN DOOR FULLY.
- THE OVEN WILL HEAT UP AND MAINTAIN THE SELECTED TEMPERATURE.
- WHEN FINISHED, TURN BOTH KNOBS BACK TO THE OFF POSITION (0).
- PLEASE DO NOT PLACE TRAYS, DISHES OR FOIL ON THE BASE OF THE OVEN, AS THIS CAN CAUSE DAMAGE.
- DO NOT USE THE OVEN OR GRILL CAVITY FOR STORAGE.



FAN
OVEN



CONVENTIONAL
OVEN



GRILL



FAN
GRILL

HOB

- PRESS THE POWER BUTTON TO SWITCH ON.
- PLACE YOUR PAN IN THE CENTRE OF THE RING – IT MUST MATCH THE SIZE OF THE COOKING AREA.
- USE THE + AND – BUTTONS TO ADJUST HEAT.
- THE HOB WILL NOT HEAT IF NO PAN IS DETECTED.
- THE SURFACE MAY STAY HOT AFTER USE – PLEASE TAKE CARE.
- TURN OFF THE HOB WHEN FINISHED BY PRESSING THE POWER BUTTON AGAIN.

DISHWASHER

- LOAD THE DISHWASHER AS NORMAL AND ADD A DISHWASHER TABLET TO THE DISPENSER IN THE DOOR.
- PRESS THE POWER BUTTON TO SWITCH ON.
- PLEASE SELECT THE ECO (50°C) CYCLE – THIS IS THE MOST ENERGY-EFFICIENT AND ENVIRONMENTALLY FRIENDLY OPTION.
- CLOSE THE DOOR FIRMLY TO START.
- WHEN THE CYCLE HAS FINISHED, THE MACHINE WILL TURN OFF AUTOMATICALLY.
- PLEASE ONLY USE THE TABLETS PROVIDED.

GUIDELINES & INSTRUCTIONS

HOT TUB

- YOUR HOT TUB IS DRAINED, CLEANED AND REFILLED WITH FRESH WATER BEFORE EVERY STAY, SO PLEASE ALLOW EXTRA TIME FOR IT TO HEAT UP ON YOUR ARRIVAL DAY.
- YOUR HOT TUB IS CHECKED DAILY BY THE SWINNEY WOOD TEAM, USUALLY BETWEEN **5:30AM AND 7:30AM**, THOUGH THIS MAY VARY.
- ONLY USE THE JETS AND LIGHTS BUTTONS – **DO NOT TOUCH ANY OTHER BUTTONS.**
- THE JETS WILL TURN ON AND OFF AUTOMATICALLY EVERY **FOUR HOURS** FOR **TWO HOURS** – THIS IS NORMAL AND PART OF THE SELF-REGULATING SYSTEM.
- YOU MAY ADJUST THE WATER TEMPERATURE USING THE + AND – BUTTONS. THE RECOMMENDED TEMPERATURE IS BETWEEN 36°C AND 38°C.
- DO NOT ADD ANY PRODUCTS OR SUBSTANCES TO THE WATER (INCLUDING BUBBLE BATH, SALTS OR OILS).
- DO NOT SIT, STAND OR PLACE ITEMS ON THE HOT TUB COVER.
- WHEN ENJOYING THE HOT TUB, PLEASE ONLY USE PLASTIC GLASSES.
- ALWAYS REPLACE AND SECURE THE COVER AFTER USE TO RETAIN HEAT AND KEEP THE WATER CLEAN.
- DO NOT SIT OR STAND ON THE EDGE OF THE HOT TUB.
- REMOVE JEWELLERY AND TIE BACK LONG HAIR BEFORE USE.
- DO NOT USE THE HOT TUB IF YOU HAVE OPEN WOUNDS, SKIN INFECTIONS OR ANY CONTAGIOUS CONDITIONS.
- DO NOT USE THE HOT TUB AFTER CONSUMING ALCOHOL OR IF UNDER THE INFLUENCE OF DRUGS OR MEDICATION THAT MAY CAUSE DROWSINESS.
- DO NOT USE IF YOU HAVE HEART PROBLEMS, BLOOD PRESSURE ISSUES OR OTHER HEALTH CONDITIONS WITHOUT FIRST CONSULTING A DOCTOR.
- PREGNANT GUESTS SHOULD SEEK MEDICAL ADVICE BEFORE USING THE HOT TUB.
- LIMIT EACH USE TO 15–20 MINUTES TO AVOID OVERHEATING OR DIZZINESS.
- TAKE CARE WHEN ENTERING AND EXITING THE HOT TUB, AS SURFACES MAY BE SLIPPERY WHEN WET.

GUIDELINES & INSTRUCTIONS

SAUNA

- TO OPERATE, PRESS THE POWER BUTTON AND ALLOW 20-30 MINUTES FOR THE SAUNA TO WARM UP.
- TO TURN OFF, PRESS THE POWER BUTTON AGAIN.
- USE THE LIGHT BUTTON ONLY IF YOU WISH TO TURN THE LIGHT ON OR OFF.
- **DO NOT PRESS ANY OTHER BUTTONS.**
- THE TEMPERATURE IS AUTOMATICALLY SET – **PLEASE DO NOT ADJUST IT.**
- DO NOT TOUCH THE HOT STONES OR POUR WATER OVER THEM.
- REMOVE JEWELLERY BEFORE ENTERING.
- DO NOT USE THE SAUNA FOR MORE THAN 15 MINUTES AT A TIME.
- STAY HYDRATED AND LEAVE IMMEDIATELY IF YOU FEEL DIZZY OR UNWELL.
- DO NOT USE THE SAUNA AFTER CONSUMING ALCOHOL OR IF UNDER THE INFLUENCE OF DRUGS OR MEDICATION THAT MAY CAUSE DROWSINESS.
- PREGNANT GUESTS OR ANYONE WITH A HEART CONDITION, HIGH OR LOW BLOOD PRESSURE, OR OTHER HEALTH ISSUES SHOULD SEEK MEDICAL ADVICE BEFORE USE.

IF THE SAUNA DOES NOT HEAT UP

- CHECK THE LIGHT ON THE CONTROL PANEL. IF IT IS GREEN, PRESS THE TOP LEFT BUTTON (WITH TAPE OVER IT) ONCE – THE LIGHT WILL TURN AMBER AND THE SAUNA WILL BEGIN TO WARM UP.

DOLCE GUSTO COFFEE MACHINES

ENJOY FRESHLY BREWED COFFEE DURING YOUR STAY. PLEASE USE THE PODS PROVIDED AND FOLLOW THE INSTRUCTIONS BELOW FOR YOUR SPECIFIC COFFEE MACHINE.



DOLCE GUSTO GENIO S PLUS

- FILL THE WATER TANK WITH FRESH WATER.
- PLACE YOUR CUP ON THE DRIP TRAY.
- LIFT THE HANDLE AND INSERT YOUR COFFEE POD.
- TURN THE DIAL TO MATCH THE NUMBER OF BARS SHOWN ON THE POD PACKAGING.
- PRESS THE BUTTON TO START – YOUR COFFEE WILL STOP AUTOMATICALLY.
- LIFT THE HANDLE TO REMOVE AND DISCARD THE POD.



DOLCE GUSTO MINI ME

- FILL THE WATER TANK WITH FRESH WATER.
- PLACE YOUR CUP ON THE DRIP TRAY.
- LIFT THE HANDLE AND INSERT YOUR COFFEE POD.
- LOWER THE HANDLE TO CLOSE.
- PUSH THE LEVER TO HOT OR COLD DEPENDING ON YOUR DRINK.
- WHEN YOUR CUP IS FULL, PUSH THE LEVER BACK TO STOP – THE MACHINE DOES NOT SWITCH OFF AUTOMATICALLY.
- LIFT THE HANDLE TO REMOVE AND DISCARD THE POD.

DOLCE GUSTO COFFEE MACHINES

ENJOY FRESHLY BREWED COFFEE DURING YOUR STAY. PLEASE USE THE PODS PROVIDED AND FOLLOW THE INSTRUCTIONS BELOW FOR YOUR SPECIFIC COFFEE MACHINE.



DOLCE GUSTO INFINISSIMA

- FILL THE WATER TANK WITH FRESH WATER.
- PLACE YOUR CUP ON THE DRIP TRAY.
- LIFT THE HANDLE AND INSERT YOUR COFFEE POD.
- LOWER THE HANDLE TO CLOSE.
- PUSH THE LEVER TO HOT OR COLD DEPENDING ON YOUR DRINK.
- WHEN YOUR CUP IS FULL, PUSH THE LEVER BACK TO STOP, THE MACHINE DOES NOT SWITCH OFF AUTOMATICALLY.
- LIFT THE HANDLE TO REMOVE AND DISCARD THE POD.

ADDITIONAL INFORMATION

- FOR FULL **TERMS & CONDITIONS**, PLEASE VISIT:

[Terms & Conditions](#)

- FOR OUR **FREQUENTLY ASKED QUESTIONS**, PLEASE VISIT:

[Frequently Asked Questions](#)